



## Need Transportation?

Adapted or Collective



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### What is collective transportation?

Collective transportation in rural areas is limited to utilizing free spaces and the availability of adapted vehicles, both community and private vehicles making them available to the population.

### Who can benefit from collective transportation?

The collective transportation is offered to the population of both the Pontiac MRC and the Pontiac Municipality. It can be used for different reasons such as:

- Access to health care (Health Centers, Hospitals, etc.);
- Access to social needs (grocery, bank, notary, depending on vehicle availability);
- Easy access to training, leisure and to community activities.

In fact, collective transportation can be used for practically all reasons. However, certain activities will be prioritized. Please contact us for more details.

### What is adapted transportation?

Paratransit is a public transportation adapted to the needs of people with disabilities. However, only people whose disabilities greatly compromise their mobility are eligible.

To be eligible, you must have a disability; that is, have a significant, persistent impairment and be limited while carrying out normal activities. The person must have limitations to mobility that justify the use of specialized transportation.

### What do I have to do to be admissible for adapted transportation?

You must complete and submit the admission form to the main office of TransporAction Pontiac located at:

1226A route 148, Campbell's Bay,  
or on the website: [www.mtq.gouv.qc.ca](http://www.mtq.gouv.qc.ca)  
of the ministère du Transport du Québec  
or [transporaction.com](http://transporaction.com).

### Are there costs related to adapted or collective transportation?

The transportation is subsidized in majority, but a minimum amount is required to maintain the maximum number of trips.

### How to proceed with your request or to cancel?

To reserve transportation, we ask that you call us at least 48 business hours in advance and 24 hours prior, should you need to cancel, otherwise a cancellation made after that time is subject to a penalty charge.

We will do our utmost to respond to your needs according to the availability of our vehicles.

### Our service is offered to you

7 days a week. All reservations must be done during office hours which are from, Monday to Thursday, 8 a.m. to 4 p.m. and Friday, 8 a.m. to 3 p.m.

